



**ALPINE WORKS LIMITED**  
Electrical and Mechanical Contractors

Murnane O'Shea Int Limited  
C/o European Property  
Hurlingham Studios  
Ranelagh Gardens  
London SW6 3PA  
For the attention of Mr J Argent

1-1A Oldfields Road  
Sutton  
Surrey  
SM1 2NB

T: 020 8644 2014  
F: 020 8641 7160

[mail@alpineworks.co.uk](mailto:mail@alpineworks.co.uk)  
[www.alpineworks.co.uk](http://www.alpineworks.co.uk)

Date.....  
Invoice No.....

02/12/2013  
2745

RE: 797 LONDON ROAD, THORNTON HEATH, SURREY CR7 6YY  
CONDITIONS SURVEY REPORT  
Your Order No: Email dated 13 November 2013  
Our Job Ref No: ALF210

Payment Request in respect of Conditions Survey Inspection Report carried out as pr your  
emailed instruction dated 13 November 2013

Value of Claim

650.00

SUB-TOTAL

650.00

VAT @ 20.0%

130.00

TOTAL

780.00

E & O E

PAYMENT TERMS 30 DAYS FROM DATE OF INVOICE



Registered in England 4412871  
VAT Registration No: 839 2466 96

162 111

Invoice No: 64352168/1  
Billing Date: 14 October 2013



Murnane O'shea International Ltd  
Hurlington Studios  
Ranleigh Gardens  
London  
SW6 3PA



377

### Your electricity bill - estimated

#### Account activity

£370.39	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
<b>£370.39</b>	<b>Balance before charges this period</b>

#### Charges this period

£691.56	Electricity used (See over for consumption details)
£12.46	Standing charges
£24.06	Climate Change Levy (CCL)
£728.08	Sub total
£145.62	VAT (See over for breakdown)
<b>£873.70</b>	<b>Total charges this period</b>

Your account balance is currently:

**£1,244.09**

Please pay by 24 October 2013.

### Any questions?

Call your Account Manager,  
Sarah Mcburnie, on:

**0800 975 4889**

between 8am and 6pm Monday to Friday  
9am and 1pm Saturday  
or email:

[Sarah.mcburnie@britishgas.co.uk](mailto:Sarah.mcburnie@britishgas.co.uk)

Your account number:

**A733288**

Site number:

**430148**

This is a VAT invoice  
VAT registration number 684 9667 62

## How to pay



### Direct Debit

The easiest way to pay. To set up a Direct Debit, please call us on the above number.



### BACS

Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to [payments@centrica.co.uk](mailto:payments@centrica.co.uk) Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.



### Debit / Credit card

To pay by Debit or Credit card, please call us on 0800 652 4040.



### Cheques

Please make cheques payable to "British Gas", and write your account number on the back. Post cheques with the giro slip to British Gas, PO Box 254, Camberley, Surrey, GU15 3YH.

209 111

**Invoice No:** 64856028/1  
**Billing Date:** 15 November 2013



Murmane O'shea International Ltd  
Sleepy Hollow  
Kings Heanton  
Barnstaple  
Devon  
EX31 4ED

||||| 404

### Your electricity bill - including actual reads

#### Account activity

£1,284.09	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
<b>£1,284.09</b>	<b>Balance before charges this period</b>

#### Charges this period

£622.28	Electricity used (See over for consumption details)
£12.88	Standing charges
£21.65	Climate Change Levy (CCL)
£656.81	Sub total
£131.36	VAT (See over for breakdown)
<b>£788.17</b>	<b>Total charges this period</b>

Your account balance is currently:

**£2,072.26**

Please pay by 25 November 2013.

### Any questions?

Contact us:

[britishgas.co.uk/business/support](http://britishgas.co.uk/business/support)  
or via email at:  
[eservice@britishgasbusiness.co.uk](mailto:eservice@britishgasbusiness.co.uk)

Alternatively you can call our Small  
Business Service Centre on:

**0800 652 4040**

between 8am and 6pm Monday to Friday  
9am and 1pm Saturday

Your account number:

**A733288**

Site number:

**430148**

### Message board

The rates of Climate Change Levy (CCL), the UK's energy tax, increased on 1 April 2013 from 0.509p per kWh to 0.524p for electricity. Please visit [britishgas.co.uk/business/ccl](http://britishgas.co.uk/business/ccl) for more information on CCL.

This is a VAT invoice  
VAT registration number 684 9667 62

## How to pay



### Direct Debit

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### Debit / Credit card

To pay by Debit or Credit card, please call us on 0800 652 4040.



### Cheques

Please make cheques payable to "British Gas", and write your account number on the back. Post cheques with the giro slip to British Gas, PO Box 254, Camberley, Surrey, GU15 3YH.

**C.L.D. SERVICES LIMITED**

170 Brooker Road  
 Waltham Abbey  
 Essex  
 EN9 1JH

VAT Reg No: 345 7407 47

Telephone: 01992-702300

Fax: 01992-702315



Account: M00001

INVOICE 00195572

Date: 30/09/2013

**Invoice address**

**Murnane O'Shea International Ltd**  
 C/o European Property Management  
 Hurlington Studios  
 Ranelagh Gardens  
 London  
 SW6 3PA

**Delivery address**

As detailed below

Your ref:

Our ref: 58572

Delivery date: 30/09/2013

Nat West: S/C: 60-13-12 A/c 30571537

Stock code	Description	Quantity	Unit Price	Total	VAT %
M00001001004	Site: 797 London Rd, Thornton Heath Six Monthly Cleaning			£274.00	20.00
	To shampoo common part carpets				

**Total** £274.00

**VAT** £54.80

**Amount due** £328.80

**Terms:** Net, 28 days

## Invoice

### From

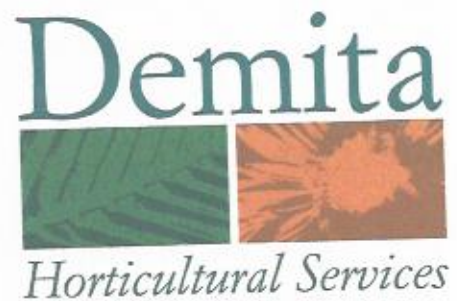
Demita Plants  
Denham Green Nursery  
Denham  
Bucks  
UB9 5EY  
020 8868 2222  
VAT Reg No: 225 4980 54

### To:

Murnane O'Shea Int'l Ltd  
c/o European Property Management  
The Engineering Offices  
2 Michael Road  
London  
SW6 2AD

### Quantity Details

1.00 Monthly Plants Maintenance - November



**Invoice No.** 36023  
**Invoice / Tax Date** 31/10/2013  
**Customer Order No.**  
**Account No.** MUR01SW6

<b>Unit Price</b>	<b>Net</b>	<b>VAT Rate</b>	<b>VAT</b>
39.62	39.62	20.00	7.92

Murnane O'Shea Int'l Ltd  
PO:- 4774/772/038  
797 London Road  
Thorton Heath

<b>Total Net Amount</b>	39.62
<b>Carriage Net</b>	0.00
<b>Total VAT Amount</b>	7.92
<b>Invoice Total</b>	47.54

**Invoice**

**From**

Demita Plants  
Denham Green Nursery  
Denham  
Bucks  
UB9 5EY  
020 8868 2222  
VAT Reg No: 225 4980 54

# Demita



*Horticultural Services*

**To:**

Murnane O'Shea Int'l Ltd  
c/o European Property Management  
The Engineering Offices  
2 Michael Road  
London  
SW6 2AD

**Invoice No.** 36077  
**Invoice / Tax Date** 30/11/2013  
**Customer Order No.**  
**Account No.** MUR01SW6

**Quantity Details**

1.00 Monthly Plants Maintenance - December

<b>Unit Price</b>	<b>Net</b>	<b>VAT Rate</b>	<b>VAT</b>
39.62	39.62	20.00	7.92

Murnane O'Shea Int'l Ltd  
PO:- 4774/772/038  
797 London Road  
Thorton Heath

<b>Total Net Amount</b>	39.62
<b>Carriage Net</b>	0.00
<b>Total VAT Amount</b>	7.92
<b>Invoice Total</b>	47.54

Murnane O'shea International  
 Murnane O'shea International, C/o European Property  
 Hurlingham Studio, Ranelagh Gardens  
 London  
 SW6 3PA

N

Dear Customer,

## Your business electricity bill

### At a glance

09 April 2013 - 08 October 2013 (183 days)

Last time you owed	£996.17
9 April 2013 - 10 July 2013	
You paid us	£0.00
So you bring forward	£996.17
Your charges for this period	£229.36

**Your new account balance** **£1,225.53**

Please pay £1,225.53 by 22 Oct 2013

This bill is based on your latest meter readings.

Please turn to the next page to see the detail.

[www.edfenergy.com](http://www.edfenergy.com)

**0800 096 2255**

8am-6pm Mon-Fri

**24-hour Emergency Line:**  
**Electricity: 0800 783 8866**

Your account number

**673 110 338 284**

**Address of energy supply :**

F/f/f, 797 London Road, Thornton Heath,  
 CR7 6AW

**Bill date:** 8 Oct 2013

### Submit regular meter readings for accurate bills

1. Online with MyAccount at [www.edfenergy.com/myaccount-sme](http://www.edfenergy.com/myaccount-sme)
2. On the phone with our automated service on 0800 096 7361.
3. Online at [www.edfenergy.com/smeread](http://www.edfenergy.com/smeread)
4. On your iPhone, iPod touch or iPad with our free app, available on the App Store.

### Easy ways to pay

1. Pay monthly with Direct Debit. Call us on 0800 096 2255
2. Pay online using a debit or credit card with MyAccount at [www.edfenergy.com/myaccount-sme](http://www.edfenergy.com/myaccount-sme)
3. To use our automated payment service anytime, call 0800 096 7361

## And now the detail...

- You'll see a slightly more complicated bill this time. That's because we've cancelled some charges for you recently. This may be because you submitted a meter read or spoke to one of our team.

### Recent account activity

We cancelled your charges (excluding VAT) £257.77  
from 9 April 2013 - 10 July 2013 credit

**Total recent account activity** **£257.77**  
credit

### Electricity charges

Period	Previous reading	Latest reading	Electricity units used	kWh rate	Charge
--------	------------------	----------------	------------------------	----------	--------

Meter number: AH41180 Tariff: Core Elec Product SME

09 Apr 13 - 08 Oct 13	60295 OUR READ	63259 OUR READ	2964 kWh	⊠ 14.50p ⊠	£429.78
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Standing charge (183 days @ 25.37p per day) £46.43

**Total electricity charges for this period** **£476.21**

**Subtotal** **£218.44**

VAT @ 5% of £476.21 £23.81

Cancelled VAT (5% on £257.77) was £12.89  
credit

**Total VAT** **£10.92**

**Total charges for this period** **£229.36**

### Electricity supply number

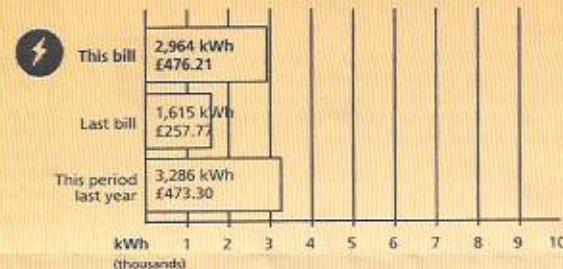
S	03	801	320
	19	0001	4113 580

### Electricity distributor

UK Power Networks, Customer Relations, Fore Hamlet, Ipswich, Suffolk, IP3 8AA.  
Call 0845 601 4516

### Your usage

The graphs summarise your recent usage. They may be based on estimates.







## Your account with us

Here's all the important information about your energy supply and your contract with us - neatly in one place.

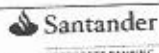
Supplier	Your electricity tariff	Core Elec Product SME
EDF Energy	Unit rate	14.50p per kWh
Fuel type Electricity	Standing charge	25.37p per day
Payment method Cash/ Cheque	Tariff ends on	No end date
	Exit fees	None

### Are you missing out?

Did you know that you're not receiving news about our most up-to-date promotions and products? To make sure your business doesn't miss out, visit [www.edfenergy.com/myaccount-sme](http://www.edfenergy.com/myaccount-sme) and "opt in" to hear from us.

To find out all the ways you can make the most of being an EDF Energy customer, visit [www.edfenergy.com/sme](http://www.edfenergy.com/sme)

Thank you for choosing EDF Energy to supply your business energy. To ensure you get our best service, please keep your contact and account details up-to-date. If you need to make any changes, you can do it online with MyAccount at [www.edfenergy.com/myaccount-sme](http://www.edfenergy.com/myaccount-sme)

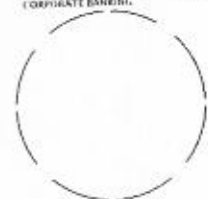


### Payment Slip

Bank Giro Credit

155

24



Cashier's stamp and initials

Reference (customer account number)

673110338284

Credit account number

143 0998

Amount due  
(no fee payable at PO counter)

£ 1,225.53

Cheque acceptable at PO counter

signature

date

43-09-98

HSDC Bank plc  
Head Office Collection Account  
EDF Energy Customers plc



6336 6700 1673 1103 3828 402

Cash

Cheque

£


EDF Energy 020 7242 9060

Please do not write or mark below this line  
Do not fold this payment slip

673110338284

+001225536

8

6731103382847 V4241430998 91 X

Murnane O'shea International  
 Murnane O'shea International, C/o European Property  
 Hurlingham Studio, Ranelagh Gardens  
 London  
 SW6 3PA

N

Dear Customer,

## Your business electricity bill

### At a glance

09 October 2013 - 19 November 2013 (42 days)

Last time you owed	£1,225.53
9 April 2013 - 8 October 2013	
You paid us	£0.00
So you bring forward	£1,225.53
Your charges for this period	£184.02
<b>Your new account balance</b>	<b>£1,409.55</b>

Please pay £1,409.55 by 11 Dec 2013

This bill is based on your latest meter readings.

Please turn to the next page to see the detail.

[www.edfenergy.com](http://www.edfenergy.com)

**0800 096 2255**

8am-6pm Mon-Fri

24-hour Emergency Line:

Electricity: 0800 783 8866

Your account number

**673 110 338 284**

Address of energy supply:

F/f/f, 797 London Road, Thornton Heath,  
 CR7 6AW

Bill date: 27 Nov 2013

#### Submit regular meter readings for accurate bills

1. Online with MyAccount at [www.edfenergy.com/myaccount-sme](http://www.edfenergy.com/myaccount-sme)
2. On the phone with our automated service on 0800 096 7361.
3. Online at [www.edfenergy.com/smeread](http://www.edfenergy.com/smeread)
4. On your iPhone, iPod touch or iPad with our free app, available on the App Store.

#### Easy ways to pay

1. Pay monthly with Direct Debit. Call us on 0800 096 2255
2. Pay online using a debit or credit card with MyAccount at [www.edfenergy.com/myaccount-sme](http://www.edfenergy.com/myaccount-sme)
3. To use our automated payment service anytime, call 0800 096 7361

## And now the detail...

### Recent account activity

Miscellaneous Charge	£75.00
<b>Total recent account activity</b>	<b>£75.00</b>

### ⚡ Electricity charges

Period	Previous reading	Latest reading	Electricity units used	kWh rate	Charge
Meter number: AH41180 Tariff: Core Elec Product SME					
09 Oct 13 - 19 Nov 13	63259 OUR READ	63803 OUR READ	544 kWh	⊠ 14.50p ⊠	£78.88
Standing charge (42 days @ 25.37p per day)					£10.66
<b>Total electricity charges for this period</b>					<b>£89.54</b>
<b>Subtotal</b>					<b>£164.54</b>
VAT @ 5% of £89.54					£4.48
VAT on Miscellaneous Charge @ 20% of £75.00					£15.00
<b>Total VAT</b>					<b>£19.48</b>
<b>Total charges for this period</b>					<b>£184.02</b>

### Electricity supply number

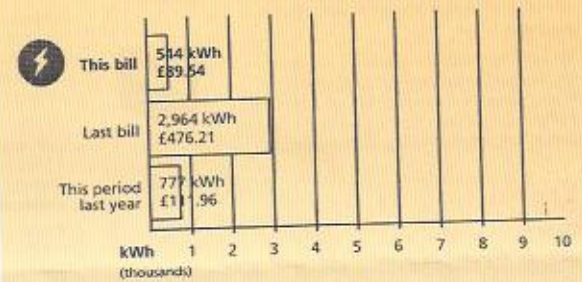
S	03	801	320
	19	0001	4113 580

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UK Power Networks, Customer Relations, Fore Hamlet, Ipswich, Suffolk, IP3 8AA.  
Call 0845 601 4516

### Your usage

The graphs summarise your recent usage. They may be based on estimates.





## Your account with us

Here's all the important information about your energy supply and your contract with us - neatly in one place.

<b>Supplier</b> EDF Energy	<b>Your electricity tariff</b>	Core Elec Product SME
<b>Fuel type</b> Electricity	<b>Unit rate</b>	14.50p per kWh
<b>Payment method</b> Cash/ Cheque	<b>Standing charge</b>	25.37p per day
	<b>Tariff ends on</b>	No end date
	<b>Exit fees</b>	None

### Are you missing out?

Did you know that you're not receiving news about our most up-to-date promotions and products? To make sure your business doesn't miss out, visit [www.edfenergy.com/myaccount-sme](http://www.edfenergy.com/myaccount-sme) and "opt in" to hear from us.

To find out all the ways you can make the most of being an EDF Energy customer, visit [www.edfenergy.com/sme](http://www.edfenergy.com/sme)

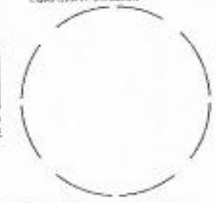
Thank you for choosing EDF Energy to supply your business energy. To ensure you get our best service, please keep your contact and account details up-to-date. If you need to make any changes, you can do it online with MyAccount at [www.edfenergy.com/myaccount-sme](http://www.edfenergy.com/myaccount-sme)



### Payment Slip

Bank Giro Credit

155  
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Cashier's stamp and initials

Reference (customer account number)

673110338284

Credit account number

143 0998

Amount due  
(no fee payable at PO counter)

£ 1,409.55

Cheque acceptable at PO counter

signature

date

43-09-98



6336 6700 1673 1103 3828 402

Cash

Cheque

£

Please do not write or mark below this line  
Do not fold this payment slip

HSBC Bank plc  
Head Office Collection Account  
EDF Energy Customers plc

C673110338284

+001409556

8

6731103382847 V4241430998 91 X

Invoice  
868011

metroSAFETY

FAO Jonathan Argent  
Mumane O'Shea International Ltd.  
c/o European Property Management  
Hurlingham Studios  
Ranelagh Gardens  
Fulham  
London  
SW6 3PA  
England

79-80 Blackfriars Road  
London SE1 8HA

Tel: 020 7960 3939  
Fax: 020 7960 3942  
www.metro-safety.co.uk  
accounts@metro-safety.co.uk  
VAT no. 730 6748 31

28 November 2013

Description	
For the period: 28/11/2013 to 27/05/2014 For dry risers maintenance contract at the following address.	£ 297.50
797 London Road Thornton Heath London CR7 6AW	
Your Building Ref:	
Your Supplier Ref:	
Terms: 14 days please	
	Subtotal £ 297.50
	VAT @ 20% £ 59.50
	<b>Total</b> £ 357.00

Nationwide providers of fire, health & safety services

Metro Safety is a trading name of Metro Inspection Services Ltd. Registered in England. No. 3357802. Registered office: 35 Ballards Lane, London N3 1XW



MURNANE O'SHEA INTER LTD  
C/O: JONATHAN ARGENT  
C/O EUROPEAN PROP MGMT  
HURLINGHAM STUDIOS  
RANELAGH GARDENS  
LONDON SW6 3PA

**Invoice date**

22 May 2013

**Your account number**

81667-84487

**Account name**

MURNANE O'SHEA INTER LTD

**Sequence Number**

13002

## Your invoice for water and wastewater services

**Total amount due** **£2,189.90**

For the supply of water and wastewater services to:

OFFS.797 LONDON RD, THORNTON HEATH, from:

**18 February 2013 to 20 May 2013**

Your previous invoice (dated 19 February 2013)	£3,437.69
Adjustments	-£2,200.36
Balance outstanding	£1,237.33

**Invoice summary**

Fresh water supply	£496.83
Fresh water fixed charge	£28.23
Wastewater disposal	£267.87
Wastewater fixed charge	£54.63

Manage your account online at a time to suit you. From paying your bill to getting advice on common queries - it's easy online.

[www.thameswater.co.uk](http://www.thameswater.co.uk)

**Account and billing enquiries****0845 9200 887**

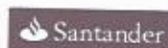
Lines are open 8am to 8pm Monday to Friday & 8am to 1pm on Saturday

Textphone: 0845 7200 899

**Water and wastewater services enquiries****0845 9200 800**

Lines are open 24 hours a day

Textphone: 0845 7200 898



9826 9274 0181 6678 4487 1

CORPORATE BANKING - Boothe Merseyside GIR DAA  
Reference (customer account number)

138

81667 84487 5

Credit account number

257 2753

Standard fee payable at PO Counter

£ 2,189.90

Cheque **NOT** acceptable at Post Office

bank giro credit



CompuPrint 18820

Cashier's stamp and initials

Signature

Date

MURNANE O'SHEA INTER LTD  
OFFS.797 LONDON RD  
THORNTON HEATH  
CR7 6AW

**NatWest**  
Collection Account  
Thames Water  
Utilities Ltd

57-27-53

Please do not write or mark below this line and do not fold this document

Cash		
Cheques		
£		

Net total charges for this period	£847.56
VAT @ 20.00%	£105.01
Total invoice inc VAT	£952.57
<b>Total amount due</b>	<b>£2,189.90</b>

## How we work out your invoice

### Meter reading

For OFFS.797 LONDON RD, THORNTON HEATH.

Meter No: 99A816702 / Pipe size: 25mm

Volume used		
	Type of reading	Reading
New reading on 21 May 2013	Actual	19240
Previous reading on 18 February 2013	Estimated	18845
<b>Total</b>		<b>395m<sup>3</sup></b>
<b>Total volume used</b>		<b>395m<sup>3</sup></b>

### Charges

Please tell us if your standard industrial code of 599 (Default code (VATable)) has changed. Visit our website to download a form at [www.thameswater.co.uk/vat](http://www.thameswater.co.uk/vat) or call us on **0845 9200 887** and we'll post one to you.

Period 1: from 18 February 2013 to 31 March 2013 (42 days)

Fresh water supply			
	Volume m <sup>3</sup>	Pence per m <sup>3</sup>	Charges
Fresh Water Used	180.32	122.63	£221.13
Fixed Charge			£12.89
<b>Total</b>			<b>£234.02</b>

### Wastewater services

## What is a cubic metre?



A cubic metre (1m<sup>3</sup>) is 1,000 litres or about 220 gallons. In real terms, this means 1m<sup>3</sup> is equal to:

- Approximately 10 baths or 30 showers
- Two hours running a hosepipe

### Managing your account

Keep us up to date

Please tell us if any of your details change - this includes changes to your bank and Direct Debit details. You can do this on our website, by calling us, or writing to us at: **Thames Water, PO Box 286, Swindon SN38 2RA.**

If you're moving...

Before telling us you're moving, your confirmed move date should be less than 28 days away. You can register your change of address online at [www.thameswater.co.uk/move](http://www.thameswater.co.uk/move) or by phone. You'll need your existing account number, be able to tell us your new property details and any meter readings. If you are a metered customer and you don't give us at least 2 days notice of your move, you may be liable for the first occurring of the following criteria: charges for up to 28 days after we find you're no longer responsible for the account; charges up to the date the meter is normally read (the end of the charging period); or charges up to the date a new occupier tells us they've moved in.

### Meter testing

If you think your meter is faulty, we can test it for you. For domestic customers, this costs £20 (or £70 if we have to remove it for testing), but if we find the meter isn't working to the degree of accuracy required by law, we won't charge for this service. In all other cases, we're entitled to recover all reasonable costs involved in testing the water meter. Again, there will be no charge if we find the meter isn't working to the right degree of accuracy. Please note it is an offence to tamper with a water meter in any way.

## Instruction to your Bank or Building Society to pay Direct Debits

### Details of your Bank/Building Society account

Name(s) of account holders

Branch sort code

 -  - 

Bank/Building Society account no.

Thames Water reference number

 8 1 6 6 7     8 4 4 8 7

Name and full postal address of your Bank or Building Society

### Instruction to your Bank/Building Society

Please pay Thames Water Utilities Ltd Direct Debits from the account detailed on this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with the originator mentioned above and details may be passed electronically to my Bank/Building Society.

Signature(s)

Date

Please note Bank/Building Societies may not accept Direct Debit instructions for some types of account



Originator's identification  
952459

### Instruction to Thames Water

This does not form part of the instruction to your Bank/Building Society

I would like to make payments as below - please tick one box  
Pay each bill when it is due      12 payments a year

Please send this completed form to: Thames Water Utilities Ltd, PO Box 223, Swindon SN38 2TW

## Charges (continued)

	Volume m <sup>3</sup>	Pence per m <sup>3</sup>	Charges
Used water disposal	180.32	64.73	£116.72
Fixed Charge			£23.94
<b>Total</b>			<b>£140.66</b>

Period 2: from 01 April 2013 to 20 May 2013 (50 days)

### Fresh water supply

	Volume m <sup>3</sup>	Pence per m <sup>3</sup>	Charges
Fresh Water Used	214.67	128.43	£275.70
Fixed Charge			£15.34
<b>Total</b>			<b>£291.04</b>

### Wastewater services

	Volume m <sup>3</sup>	Pence per m <sup>3</sup>	Charges
Used water disposal	214.67	70.41	£151.15
Fixed Charge			£30.69
<b>Total</b>			<b>£181.84</b>

**Total charges** **£847.56**

### VAT analysis

VAT based on a standard industrial code of 599 (Default code (VATable))

Tax Point		VATrate %	Net amount £	VAT amount £
22 May 2013	Water	20.00	525.06	105.01
	Wastewater	0.00	322.50	0.00

**Total invoice inc VAT** **£952.57**

### Adjustments

Transfer adjustment	-£2,200.36
<b>Total Adjustments</b>	<b>-£2,200.36</b>

### Commitment to our customers

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### Understanding your invoice

#### Water and wastewater charges

These are based on the amount of water you use. Our current charges, and new charges from 1 April, are available for download from our website. Or call us and we'll post a leaflet to you.

#### Fixed charges

These charges are applied according to the size of your pipes and include the costs of treating water from highway and surface water drains, billing and enquiries. The charge for surface water and highway drainage is included in the wastewater fixed charge.

If surface water from your property doesn't drain to our sewers, you may be able to claim a reduction of **£24.29** for this invoice. For more details please visit [www.thameswater.co.uk/swd](http://www.thameswater.co.uk/swd) or call us on **0845 9200 887**.

We want to keep on improving the service we give to you. For this reason, your call may be recorded.



## Ways to pay

Payment type	Time to allow	How
Direct Debit	0 days	<b>Direct Debit - the easiest way to pay:</b> <ul style="list-style-type: none"> <li>• Online: <a href="http://www.thameswater.co.uk/pay">www.thameswater.co.uk/pay</a></li> <li>• Call us on <b>0800 5870 036</b></li> <li>• Fill in the Direct Debit mandate and send it back to us indicating your choice of payment amounts</li> </ul>
Debit or credit card	2 days	<b>Debit/credit card payment: you can pay by Visa, Mastercard, or Maestro in these two ways:</b> <ul style="list-style-type: none"> <li>• Online: <a href="http://www.thameswater.co.uk/pay">www.thameswater.co.uk/pay</a></li> <li>• Phone: Call our automated system 24 hours a day by dialling the account and billing enquiries phone number shown on the front page of your bill</li> </ul> All you need is your 10 digit Thames Water account number
Internet or phone banking	5 days	You need to provide your 10 digit Thames Water account number as your reference. Payment should be made to sort code 57 27 53, account number 00286125
Post Office	5 days	Post Office – cash only. Please take your bill with you. The Post Office will charge you a processing fee. Please remember to ask for a receipt
Cash	5 days	Fill in the Giro pay slip from your bill and take it to any bank
Cheque	5 days	<b>Make your cheques payable to 'Thames Water Utilities Ltd' and write your 10 digit account number on the back, but please don't post-date the cheque. You can then:</b> <ul style="list-style-type: none"> <li>• Take your cheque and giro slip from the bill to any bank</li> <li>• Or, send us your cheque and giro slip to Thames Water Utilities Ltd, PO Box 234, Swindon SN38 3TW</li> </ul>

**Our Extra Care services include large print, braille, talking bills, CD, textphone, doorstep password scheme and Language Line interpreter service. Contact us for further details on 0845 6410 068.**

Registered address: Thames Water Utilities Limited, Clearwater Court, Vastern Road, Reading RG1 8DB

Company number: 02366661. Thames Water Utilities Limited is part of the Thames Water Limited group. VAT Registration no GB 537-4569-15.



MURNANE O'SHEA INTER LTD  
 C/O: JONATHAN ARGENT  
 C/O EUROPEAN PROP MGMT  
 HURLINGHAM STUDIOS  
 RANELAGH GARDENS  
 LONDON SW6 3PA

**Invoice date**

19 August 2013

**Your account number**

81667-84487

**Account name**

MURNANE O'SHEA INTER LTD

**Sequence Number**

13003

## Your invoice for water and wastewater services

Total amount due **£1,877.74**

For the supply of water and wastewater services to:

OFFS.797 LONDON RD, THORNTON HEATH. from:  
**21 May 2013 to 15 August 2013**

Your previous invoice (dated 22 May 2013)	£2,189.90
Adjustments	-£1,237.33
<b>Balance outstanding</b>	<b>£952.57</b>

**Invoice summary**

Fresh water supply	£480.33
Fresh water fixed charge	£26.70
Wastewater disposal	£263.33
Wastewater fixed charge	£53.40

Manage your account online at a time to suit you. From paying your bill to getting advice on common queries - it's easy online.

[www.thameswater.co.uk](http://www.thameswater.co.uk)

**Account and billing enquiries****0845 9200 887**

Lines are open 8am to 8pm Monday to Friday  
 & 8am to 1pm on Saturday

Textphone: 0845 7200 899

**Water and wastewater services enquiries****0845 9200 800**

Lines are open 24 hours a day

Textphone: 0845 7200 898



9826 9274 0181 6678 4487 1

bank giro credit

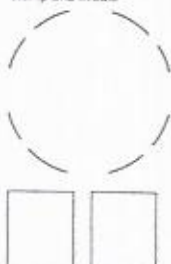


<small>CORPORATE BANKING</small> <small>Booth Merseyside G1F 0AA</small> Reference (customer account number)	<small>Credit account number</small>	<small>Standard fee payable at PO Counter</small>
138 32	81667 84487 5	257 2753
		<b>£ 1,877.74</b>

Cheque NOT acceptable at Post Office

Customer (0800)

Cashier's stamp and initials



Signature

MURNANE O'SHEA INTER LTD  
 OFFS.797 LONDON RD  
 THORNTON HEATH  
 CR7 6AW

Date

**NatWest**  
 Collection Account  
 Thames Water  
 Utilities Ltd

57-27-53

Please do not write or mark below this line and do not fold this counterfoil

Cash	
Cheques	
<b>£</b>	

Net total charges for this period	£823.76
VAT @ 20.00%	£101.41
Total invoice inc VAT	£925.17
<b>Total amount due</b>	<b>£1,877.74</b>

## How we work out your invoice

### Meter reading

For OFFS.797 LONDON RD, THORNTON HEATH.

Meter No: 99A816702 / Pipe size: 25mm

Volume used		
	Type of reading	Reading
New reading on 16 August 2013	Estimated	19614
Previous reading on 21 May 2013	Actual	19240
<b>Total</b>		<b>374m<sup>3</sup></b>
<b>Total volume used</b>		<b>374m<sup>3</sup></b>

You can tell us your own meter reading by going online at [www.thameswater.co.uk/submitreading](http://www.thameswater.co.uk/submitreading) or by calling us on 0845 9200 887. We'll then send you a revised bill.

## Charges

Please tell us if your standard industrial code of 599 (Default code (VATable)) has changed. Visit our website to download a form at [www.thameswater.co.uk/vat](http://www.thameswater.co.uk/vat) or call us on 0845 9200 887 and we'll post one to you.

For the period from 21 May 2013 to 15 August 2013 (87 days)

Fresh water supply			
	Volume m <sup>3</sup>	Pence per m <sup>3</sup>	Charges
Fresh Water Used	374.00	128.43	£480.33
Fixed Charge			£26.70
<b>Total</b>			<b>£507.03</b>

## What is a cubic metre?



A cubic metre (1m<sup>3</sup>) is 1,000 litres or about 220 gallons. In real terms, this means 1m<sup>3</sup> is equal to:

- Approximately 10 baths or 30 showers
- Two hours running a hosepipe

### Managing your account

Keep us up to date

Please tell us if any of your details change - this includes changes to your bank and Direct Debit details. You can do this on our website, by calling us, or writing to us at: **Thames Water, PO Box 286, Swindon SN38 2RA.**

If you're moving...

Before telling us you're moving, your confirmed move date should be less than 28 days away. You can register your change of address online at [www.thameswater.co.uk/move](http://www.thameswater.co.uk/move) or by phone. You'll need your existing account number, be able to tell us your new property details and any meter readings. If you are a metered customer and you don't give us at least 2 days notice of your move, you may be liable for the first occurring of the following criteria: charges for up to 28 days after we find you're no longer responsible for the account; charges up to the date the meter is normally read (the end of the charging period); or charges up to the date a new occupier tells us they've moved in.

### Meter testing

If you think your meter is faulty, we can test it for you. For domestic customers, this costs £20 (or £70 if we have to remove it for testing), but if we find the meter isn't working to the degree of accuracy required by law, we won't charge for this service. In all other cases, we're entitled to recover all reasonable costs involved in testing the water meter. Again, there will be no charge if we find the meter isn't working to the right degree of accuracy. Please note it is an offence to tamper with a water meter in any way.

## Instruction to your Bank or Building Society to pay Direct Debits

### Details of your Bank/Building Society account

Name(s) of account holders

Branch sort code

 -  - 

Bank/Building Society account no.

Thames Water reference number

Name and full postal address of your Bank or Building Society

### Instruction to your Bank/Building Society

Please pay Thames Water Utilities Ltd Direct Debits from the account detailed on this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with the originator mentioned above and details may be passed electronically to my Bank/Building Society.

Signature(s)

Date

Please note Bank/Building Societies may not accept Direct Debit instructions for some types of account



Originator's identification  
952459

### Instruction to Thames Water

This does not form part of the instruction to your Bank/Building Society

I would like to make payments as below - please tick one box  
Pay each bill when it is due  12 payments a year

Please send this completed form to: Thames Water Utilities Ltd, PO Box 223, Swindon SN38 2TW

## Charges (continued)

Wastewater services			
	Volume m <sup>3</sup>	Pence per m <sup>3</sup>	Charges
Used water disposal	374.00	70.41	£263.33
Fixed Charge			£53.40
<b>Total</b>			<b>£316.73</b>
<b>Total charges</b>			<b>£823.76</b>

### VAT analysis

VAT based on a standard industrial code of 599 (Default code (VATable))

Tax Point		VAT rate %	Net amount £	VAT amount £
19 Aug 2013	Water	20.00	507.03	101.41
	Wastewater	0.00	316.73	0.00

**Total invoice inc VAT** **£925.17**

### Adjustments

Transfer adjustment	-£1,237.33
<b>Total Adjustments</b>	<b>-£1,237.33</b>

## Ways to pay

Payment type	Time to allow	How
<b>Direct Debit</b>	0 days	<p><b>Direct Debit - the easiest way to pay:</b></p> <ul style="list-style-type: none"> <li>• Online: <a href="http://www.thameswater.co.uk/pay">www.thameswater.co.uk/pay</a></li> <li>• Call us on <b>0800 5870 036</b></li> <li>• Fill in the Direct Debit mandate and send it back to us indicating your choice of payment amounts</li> </ul>
<b>Debit or credit card</b>	2 days	<p><b>Debit/credit card payment: you can pay by Visa, Mastercard, or Maestro in these two ways:</b></p> <ul style="list-style-type: none"> <li>• Online: <a href="http://www.thameswater.co.uk/pay">www.thameswater.co.uk/pay</a></li> <li>• Phone: Call our automated system 24 hours a day by dialling the account and billing enquiries phone number shown on the front page of your bill</li> </ul> <p>All you need is your 10 digit Thames Water account number</p>
<b>Internet or phone banking</b>	5 days	You need to provide your 10 digit Thames Water account number as your reference. Payment should be made to sort code 57-27-53, account number 00286125
<b>Post Office</b>	5 days	Post Office - cash only. Please take your bill with you. The Post Office will charge you a processing fee. Please remember to ask for a receipt
<b>Cash</b>	5 days	Fill in the Giro pay slip from your bill and take it to any bank
<b>Cheque</b>	5 days	<p><b>Make your cheques payable to 'Thames Water Utilities Ltd' and write your 10 digit account number on the back, but please don't post-date the cheque. You can then:</b></p> <ul style="list-style-type: none"> <li>• Take your cheque and giro slip from the bill to any bank</li> <li>• Or, send us your cheque and giro slip to Thames Water Utilities Ltd, PO Box 234, Swindon SN38 3TW</li> </ul>

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### Understanding your invoice

#### Water and wastewater charges

These are based on the amount of water you use. Our current charges, and new charges from 1 April, are available for download from our website. Or call us and we'll post a leaflet to you.

#### Fixed charges

These charges are applied according to the size of your pipes and include the costs of treating water from highway and surface water drains, billing and enquiries. The charge for surface water and highway drainage is included in the wastewater fixed charge.

If surface water from your property doesn't drain to our sewers, you may be able to claim a reduction of **£23.84** for this invoice. For more details please visit [www.thameswater.co.uk/swd](http://www.thameswater.co.uk/swd) or call us on **0845 9200 887**.

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Registered address: Thames Water Utilities Limited, Clearwater Court, Vestem Road, Reading RG1 8DB.

Company number: 02366661. Thames Water Utilities Limited is part of the Thames Water Limited group. VAT Registration no GB 537-4569-15.



011405\_326 1/ 4 00002 6159 1729 00000



MURNANE O'SHEA INTER LTD  
 C/O: JONATHAN ARGENT  
 C/O EUROPEAN PROP MGMT  
 HURLINGHAM STUDIOS  
 RANELAGH GARDENS  
 LONDON SW6 3PA

**Invoice date**  
 21 November 2013

**Your account number**  
 81667-84487

**Account name**  
 MURNANE O'SHEA INTER LTD

**Sequence Number**  
 13004

## Your invoice for water and wastewater services

Total amount due

**£3,534.70**

For the supply of water and wastewater services to:

OFFS.797 LONDON RD, THORNTON HEATH, from:  
**16 August 2013 to 19 November 2013**

Your previous invoice (dated 19 August 2013) **£1,877.74**

Balance outstanding **£1,877.74**

### Invoice summary

Fresh water supply	<b>£893.87</b>
Fresh water fixed charge	<b>£29.46</b>
Wastewater disposal	<b>£490.05</b>
Wastewater fixed charge	<b>£58.91</b>
<b>Net total charges for this period</b>	<b>£1,472.29</b>

Manage your account online at a time to suit you. From paying your bill to getting advice on common queries - it's easy online.

[www.thameswater.co.uk](http://www.thameswater.co.uk)

### Account and billing enquiries

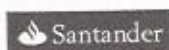
**0845 9200 887**  
 Lines are open 8am to 8pm Monday to Friday & 8am to 1pm on Saturday

Textphone: 0845 7200 899

### Water and wastewater services enquiries

**0845 9200 800**  
 Lines are open 24 hours a day

Textphone: 0845 7200 898



bank giro credit

CORPORATE BANKING Bootle Merseyside GIR OVA  
 Reference (customer account number)

Credit account number

Standard fee payable at PO Counter

138

81667 84487 5

257 2753

**£ 3,534.70**

32

Cheque **NOT** acceptable at Post Office

Comments (860)

Cashier's stamp and initials

Signature

Date

MURNANE O'SHEA INTER LTD  
 OFFS.797 LONDON RD  
 THORNTON HEATH  
 CR7 6AW

**NatWest**  
 Collection Account  
 Thames Water  
 Utilities Ltd

Cash

Cheques

£

57-27-53

Please do not write or mark below this line and do not fold this counterfoil

81667844875 V4322572753 003534707 74 X

## Charges (continued)

Used water disposal	696.00	70.41	£490.05
Fixed Charge			£58.91
<b>Total</b>			<b>£548.96</b>

**Total charges** **£1,472.29**

### VAT analysis

VAT based on a standard industrial code of 599 (Default code (VATable))

Tax Point		VAT rate %	Net amount £	VAT amount £
21 Nov 2013	Water	20.00	923.33	184.67
	Wastewater	0.00	548.96	0.00

**Total invoice inc VAT** **£1,656.96**

## Ways to pay

Payment type	Time to allow	How
<b>Direct Debit</b>	0 days	<b>Direct Debit - the easiest way to pay:</b> <ul style="list-style-type: none"> <li>• Online: <a href="http://www.thameswater.co.uk/pay">www.thameswater.co.uk/pay</a></li> <li>• Call us on <b>0800 5870 036</b></li> <li>• Fill in the Direct Debit mandate and send it back to us indicating your choice of payment amounts</li> </ul>
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